Careers Job Search 2019-09-03, 7:46 PM

# Job Description

Previous Job Next Job

Job Details

Job Title Senior Development Officer (University Library)

Location Central Campus

Job Type Limited Term (>12 months)

Employee Group Unifor Unit 1, Staff

**Department** Major & Planned Giving

Salary Grade/Band Grade 9

Salary Range \$28.80 - \$40.51 (hourly)

Contract Duration 24.2 Months

Hours per Week 35

Job ID 28161

Regular/Temporary Regular

Open Date 08/14/2019 Close Date 09/17/2019

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### Job Description

Should the successful applicant be a Unifor Unit 1 bargaining unit member, who meets the eligibility conditions of Article 19.02 of the Unifor Unit 1 Collective Agreement, then the Limited Term Assignment will be defined as a Career Growth Opportunity in accordance with Article 19 of the Unifor Local 5555 Unit 1 Collective Agreement.

McMaster University fuels curiosity, inquiry and discovery. Every day, we push the boundaries of knowledge through our world-class, interdisciplinary research and our groundbreaking approaches to teaching and learning. Our students, researchers and staff are among the best and brightest. We are seeking an equally talented Senior Development Officer to support the McMaster's Libraries' efforts in securing overall private revenue, with demonstrated success in closing gifts-in-kind and planned gifts.

McMaster University houses one of North America's leading research libraries. The system is comprised of three physical libraries Mills Memorial Library (humanities and social sciences); H.G. Thode Library (science and engineering); and the Innis Library (business). The University Library is home to the world-renowned William Ready Division of Archives and Research Collections as well as the Lewis & Ruth Sherman Centre for Digital Scholarship. The University Library aims high, aspiring as it does to be a catalyst of intellectual activity for the University and its community. Through its many programs, the University Library supports teaching, learning and research at McMaster by: facilitating deep learning and creativity, accelerating the pace of research, celebrating its unique and extensive collections and building strong relationships with the local and global community

The University Advancement division of McMaster University is an integrated department that encompasses the areas of Communications & Public Affairs, Development, Alumni Advancement, Stewardship & Donor Relations, Volunteer Engagement, Advancement Services and the Office of the Vice President; areas that coordinate their activities and work as a team to build reputation, relationships and resources.

University Advancement is seeking a dynamic, entrepreneurial, goal-oriented individual to join McMaster University's Development team. The Senior Development Officer will report into the Manager, Development and is a key member of the broader University Advancement team.

The Senior Development Officer plays a critical role on the University Advancement team in the achievement of the principle objective of ensuring McMaster University's current and future financial viability through the management of a program for the identification, cultivation and solicitation of potential donors and sustaining relationships with alumni, individual and corporate donors and community partners. The Senior Development Officer is responsible for securing significant and ongoing financial support for McMaster and consistently enhancing the pool of future donors to ensure growth in both the traditional and non-traditional revenue received annually by the University. As a key member of the University Advancement team, this position is responsible for making a positive commitment to University Advancement's mission, vision, values, and principles: Integrity, Quality, Respect, Service, Strategy and Teamwork. Due to the nature of this position, some evening and weekend work as well as travel is required.

- Develop new strategies to build and maintain a competitive position for securing gifts and maximizing giving opportunities to enable the achievement of not only the Senior Development Officer's financial and visit portfolio goals and broader Development operation goals, but also the overarching objectives of University Advancement and McMaster University. Experience in strategy development and implementation is required.
- Responsible for meeting ambitious financial and visit goals, set on an annual basis.
- Conduct major gift calls and visits to individuals, corporations, and foundations both independently and with faculty, staff, and volunteers. Excellent proposal writing skills are required
- Oversee and manage the day to day operations of a diverse donor and prospect portfolio of significant individual and organizational donors and sustain a program of donor stewardship activities. Excellent interpersonal and relationship management skills are necessary. Experience working with ADVANCE is required.
- Work with a wide range of individuals such as students and Deans to corporate leaders investing in a professional chair and alumni contemplating a charitable bequest.
- Conduct prospect research to identify new potential donors such as individuals, alumni, corporations, foundations, and organizations.
- Remain current with post-secondary education activities and trends in demographics and giving activities in the corporate sector and advancement in the methodologies and vehicles of fundraising
- Work closely with the department of Research within University Advancement as well as internal and external colleagues and volunteers to keep apprised of trends in giving, methods of identifying and evaluating potential donors and time sensitive opportunities as they arise
- Identify and incorporate new and leading edge fundraising vehicles and methodologies throughout the development cycle from potential donor identification through to stewardship.
- Use judgement, tact, and sensitivity to secure funds for a variety of University priorities and to move donors through the donor cycle from discovery through to stewardship
- Develop business plans to identify ambitious fund-raising goals for project and potential donor driven initiatives, ensuring full integration with other units within University Advancement and the Faculties, but also permitting latitude as unanticipated opportunities arise in a global and rapidly changing marketplace
- Create dynamic and fluid action plans out of the business plans which focus on the achievement of significant dollar and donor acquisition goals as well as the ongoing stewardship of new and existing donors to ensure their continued commitment to the University.
- Engage in the regular evaluation of efficiency and results of the plan, seek input from colleagues and share information of relevance to other fund-raising portfolios and activities
- Interact and communicate consistently with key members of the internal community including, but not limited to, the President, Provost, Vice-Presidents, and Deans in order to ensure their appropriate involvement and awareness of fund raising activities. Excellent written and verbal communication skills are required.

Careers Job Search 2019-09-03, 7:46 PM

Represent Development, University Advancement and McMaster University to the internal and external community, including the international public, by being both informed, articulate and enthusiastic about the mission and work of the Institution.

- Facilitate meetings with internal and external constituents such as donors, allied professionals and volunteers. Experience managing volunteers is required.
- · Provide information and advice to potential donors and existing donors regarding the implications of a gift on their financial and tax situation.
- Negotiate with donors and the appropriate University parties when drafting gift agreements and terms of reference.
- · Monitor and report on a budget specific to the portfolio's budget needs and expenditures
- Consult with both internal and external parties on specific policies and procedures relating to specialized portfolios.
- Actively seek out and analyze demographic, psychographic, and giving data as well as legislative information pertaining to charitable giving and effectively employ this information in the development of fund-raising plans and strategies.
- Establish relationships within the collegial network of fund-raising professionals and establish a presence as a participant in the profession by way of attendance at professional conferences and involvement in professional associations.
- Keep apprised of University initiatives, events, faculty and staff, policies and issues.
- Remain up-to-date and informed of activities within the international business community and industries with specific alignment to education such as information technology, communications and commerce.
- Gather, calculate, evaluate, and understand statistics related to donor giving patterns.
- · Analyze and evaluate individual and corporate financial information for the purpose of determining net worth and capacity for donating.
- Apply business acumen to enable the development of tailored gift illustrations and proposals
- Understand and interpret financial and legal and budget management information.
- Plan and coordinate a variety of events and expenditures in order to minimize cost and staff time and maximize existing University-wide and University Advancement opportunities.
- Write a variety of documents such as business plans, correspondence, contact reports, and briefing notes.
- Create gift illustrations indicating the benefit of matching donations at a variety of gift levels and pledge periods
- · Prepare and deliver presentations for both internal colleagues and external parties on a variety of subjects related to development and fundraising.
- Update, verify, and maintain all relevant information related to fund-raising activity both in hard copy and electronic formats and ensure that all information complies with University and provincial and federal policies and legislation.
- · Participate, as required, in a leadership role in University Advancement activities such as small project teams that will be established for specific fund-raising initiatives.

#### Supervision:

Provide lead hand supervision and is responsible for the quality and quantity of work of others.

Manage volunteers and ensure adherence to quality standards and procedures for short-term staff.

### Requirements:

Bachelor's degree in a relevant field of study. A McMaster degree is an asset. Requires 5 years of relevant experience

# Assets:

Familiarity with libraries, archives, galleries or museums is an asset.

In addition, your fundraising experience is focused on helping donors fulfill their philanthropic objectives by closing major gifts, both current and future. You possess superior technical expertise related to a broad ranges of strategic giving vehicles, including demonstrated success with securing gifts-in-kind and planned gifts.

# Additional Information:

This position is a two-year, limited-term contract and is located in the Mills Memorial Library.

# How To Apply

To apply for this job, please submit your application online.

# Employment Equity Statement

McMaster University is located on the traditional territories of the Haudenosaunee and Mississauga Nations and, within the lands protected by the "Dish with One Spoon" wampum agreement.

In keeping with its Statement on Building an Inclusive Community with a Shared Purpose, McMaster University strives to embody the values of respect, collaboration and diversity, and has a strong commitment to employment equity. The diversity of our workforce is at the core of our innovation and creativity and strengthens our research and teaching excellence. The University seeks qualified candidates who share our commitment to equity, diversity and inclusion. While all qualified candidates are invited to apply, we particularly welcome applications from women, persons with disabilities, First Nations, Métis and Inuit peoples, members of visible minorities, and LGBTQ+ persons. Job applicants requiring accommodation to participate in the hiring process should contact the Human Resources Service Centre at 905-525-9140 ext. 222-HR (22247) or the Faculty of Health Sciences Human Resources office at ext. 22207 to communicate accommodation needs.

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Return to Previous Page